

# Android Box ENJOY TV OCTA CORE BOX ATV1960 User's Guide



Thank you for purchasing this Geniatech product.

- .Before using it, be sure to read the precautions contained in this User's Guide.
- .Keep the User's Guide in a safe place for future reference.
- .For the most up-to-date information about this product, visit official website at <a href="http://www.geniatech.com">http://www.geniatech.com</a>

#### **Contents**

- 1. Safety Information, P3-4
  - 1.1 Warning, *P3*
  - 1.2 Precautions, P3-4
  - 1.3 Handling Cautions, P4
- 2. Introduction, P5-8
  - 2.1 Package Contents, P5
  - 2.2 Product Features, *P5*
  - 2.3 Panel Introduction, P6
  - 2.4 Remote Controller, P6
  - 2.5 Setup Connection, P7
  - 2.6 Display when Power Up, P7-8
- 3. Settings, *P9-20* 
  - 3.1 WiFi, P10
  - 3.2 Bluetooth, P10
  - 3.3 Ethernet, *P11*
  - 3.4 More…, *P11-12*
  - 3.5 Sound and notification, P12-13
  - 3.6 Display, *P13-14*
  - 3.7 storage, *P14*
  - 3.8 Apps, *P15*
  - 3.9 Home, *P15*
  - 3.10 Location, *P16*
  - 3.11 Security, *P16*
  - 3.12 Language & input, P17
  - 3.13 Backup & reset, *P18*
  - 3.14 Add an account, P18
  - 3.15 Accessibility, P19
  - 3.16 Date time, *P19*
  - 3.17About device, P20
- 4. Apps Install & Uninstall, P21
- 5. Firmware Update, P22
- 6. Trouble Shooting/FAQ, P23
- 7. Repairs, P24
- 8. Specification, P25
- 9. Trademark Notice, P26

## 1. Safety Information

Read and understand all instructions before using this product. If damage is caused by failure to follow the instructions, the warranty does not apply.

#### 1.1 Warning

To reduce the risk of electric shock, DO NOT remove the cover (or back).

DO NOT attempt to repair the product, this could lead to the risk of injury, damage to the product .

To reduce the risk of fire or electric shock, keep this product away from exposed direct sunlight, naked flames or heat, large amounts of moisture, dust, and sand.

FCC Note (for U.S.A)

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on.

The user is encouraged to try to correct the interference by one or more of the following measures.

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Consult the dealer or an experienced radio/TV technician for help.
- This class B digital product meets all requirements of the Canadian Interference Causing Equipment Regulations.

#### 1.2 Precautions

**Important Safety Instructions** 

Read these operating instructions carefully before using the unit. Follow all the safety instructions listed below.

Keep these operating instructions handy for future reference.

- 1.2.1 Read these instructions.
- 1.2.2 Keep these instructions.
- 1.2.3 Heed all warnings.
- 1.2.4 Follow all instructions.
- 1.2.5 DO NOT use this apparatus near water.
- 1.2.6 DO NOT clean with any chemical detergent. Clean only with a dry cloth.
- 1.2.7 DO NOT block any ventilation openings. Install in accordance with the manufacturer's instructions.
- 1.2.8 DO NOT install near any heat sources such as radiators, heat registers, stoves, or other apparatus that produce heat.
- 1.2.9 Protect the power cord from being walked on or pinched particularly at plugs,

convenience receptacles, and the point where it exits the apparatus.

- 1.2.10 Only use attachments/accessories specified by the manufacturer.
- 1.2.11 Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.
- 1.2.12 Unplug this apparatus during lightning storms or when unused for long period of time.
- 1.2.13 Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as when the power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.

#### 1.3 Handling Cautions

- 1.3.1 DO NOT expose this apparatus to dripping or splashing. Do not put objects filled with liquids, such as vases on the apparatus.
- 1.3.2 To turn this apparatus off completely, you must pull the power plug out of the wall socket. Consequently, the power plug must be easily and readily accessible at all times.
- 1.3.3 DO NOT plug multiple electric devices into the same wall socket. Overloading a socket can cause it to overheat, resulting in a fire.
- 1.3.4 Before connecting other components to this player, be sure to turn them off.
- 1.3.5 If the product makes an abnormal noise or produces a burning smell or smoke, turn off the power switch immediately and disconnect the power plug from the wall outlet. Then, contact the nearest customer service center for technical assistance. Do not use the product. Using the product as it is may cause a fire or an electric shock.

#### 2. Introduction

## 2.1 Package Contents

Enjoy TV Octa Core Box - ATV1960 black

User's Guide

**HDMI** Cable

IR Remote Controller (IR RC)

Optional Remote Controller

2.4G wireless Remote Controller

USB wire/wireless Mouse & Keyboard

Power Adapter, Input: AC100 ~ 240V, 50/60Hz, Output: 5V, 3A

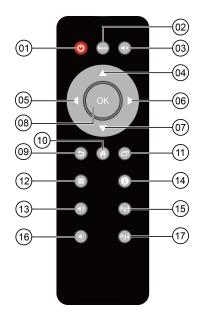
#### 2.2 Product Features

- Octa Core A53, 2.0GHz, RAM is 3G,ROM built in 16G EMMC. Powered by Android 6.0 OS
- Built in browser and support virtual private network access
- RJ45 10/100/1000M Ethernet interface
- Support 4k2k video local media playback from SD card or USB HDD
- Built in 802.11b/g/n AC WIFI module with antenna inside, WiFi frequency range is 2400-2497GHz
- Rj45: Wired internet connection
- HDMI video output, connect to HDTV for HD video playback
- 2 external USB interface, support mobile HDD, support mouse and keyboard operating
- Support weather, calendar, and desktop clock gadgets
- Support USB mouse and keyboard operation
- Support simple IR remote control with mouse function
- Support music player, picture player and more family entertainment
- Support Micro SD card
- Support Google Chrome browser
- App Installer for application installation from USB/SD card

## 2.3 Panel Introduction



## 2.4 Remote Controller



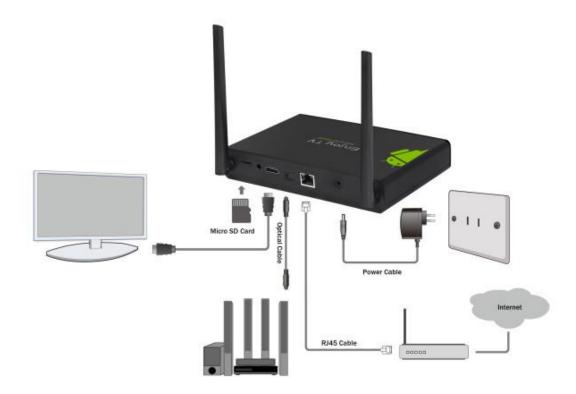
- ① Power
- 2 Mode
- 3 Mute
- **4** Upwards
- **5** Towards the left
- **6** Towards the right
- 7 Downwards
- **®** OK
- Return

- 10 Home
- 1 Background App
- 12 Menu
- (3) Vol+
- **1** Notification
- **(b)** Page Up
- 16 Vol-
- **1** Page Down

Note: Button Battery 2025 3V insert with correct polarity (+/-).

# 2.5 Setup Connection

Place ATV1960 on a flat platform near the TV, and make sure nothing block the remote control signal.



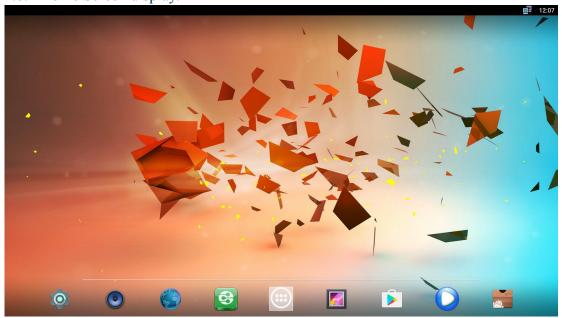
# 2.6 Display when Power Up

2.6.1 After power up, the TV will first show a green robot during loading. When loading is finished, it will go to Home screen.





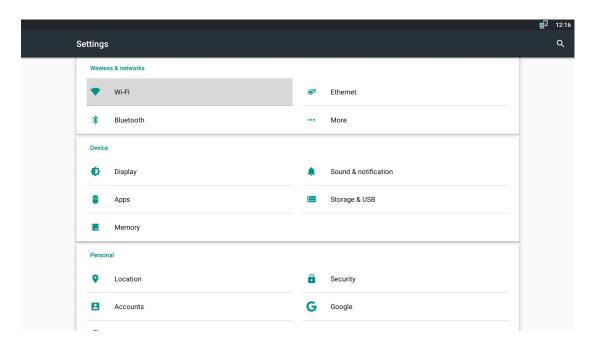
2.6.2 Home Screen display.



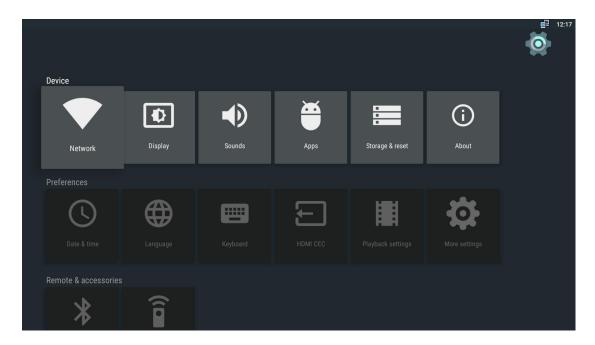
# 3. Settings

Using Navigation (4 directions), OK, EXIT, and Menu keys of Remote Controller to select the options, the option selected will be highlighted and confirmed by pressing OK key. Same operation for text input if needed.

Select icon then press OK key to settings interface.

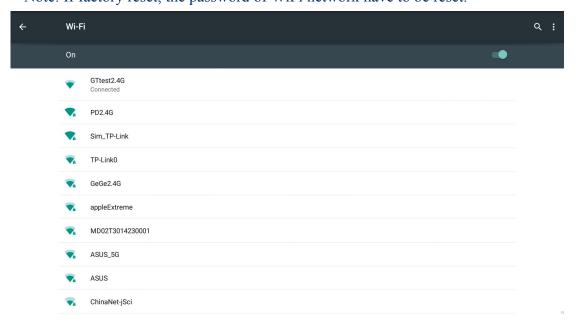


Or Select icon to settings interface.

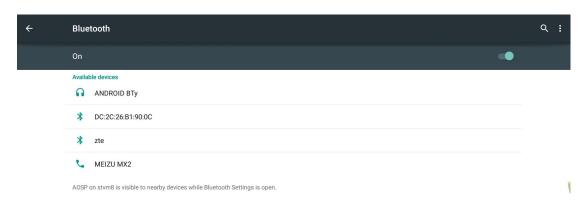


#### **3.1 WiFi**

- 3.1.1 It will automatically scan ambient WiFi networks when select "ON".
- 3.1.2 Connect an available WiFi network. If connect a secured WiFi network, corresponding password will be input firstly. Or fail to connect and need reset password.
- 3.1.3 Once build up the connection with a certain WiFi network successfully, ATV1960 will connect this WiFi network automatically when restart. Note: If factory reset, the password of WiFi network have to be reset.



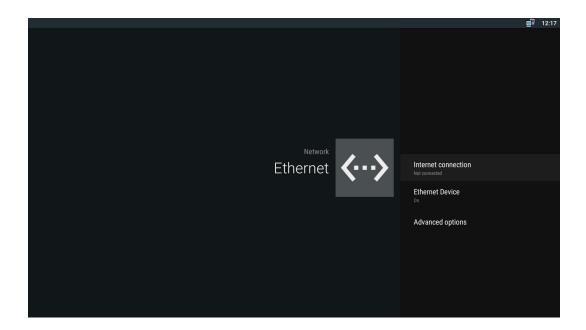
#### 3.2 Bluetooth



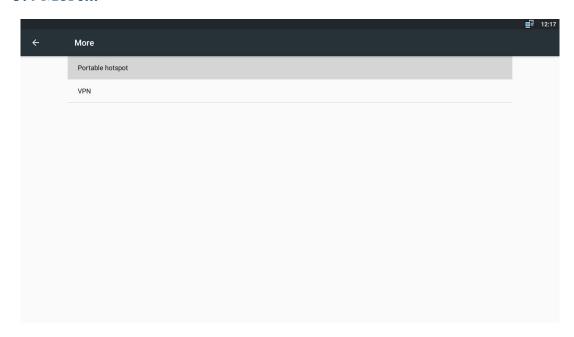
## 3.3 Ethernet

Connect Box and Router by RJ45 network cable.

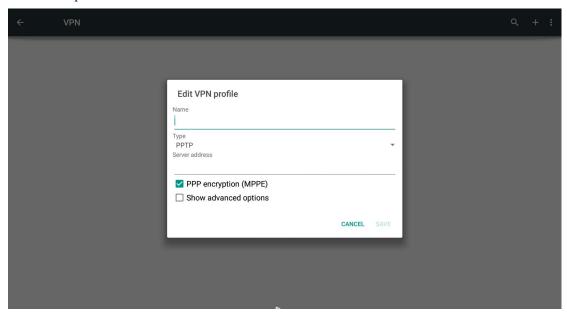
Press "ON" in WiFi Ethernet setting, it will connect to network automatically.



## 3.4 More...



## 3.4.1 VPN Edit VPN profile



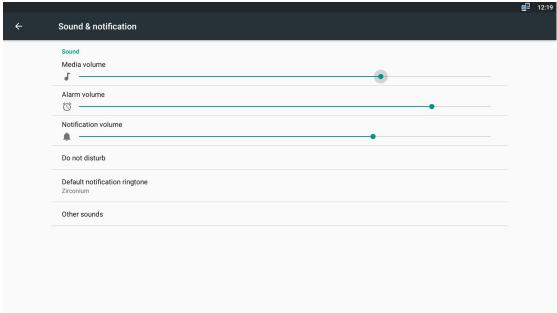
- 3.4.2 Portable hot spot
- 3.4.2.1 Enable Portable hot spot
- 3.4.2.2 Set up WiFi hot spot

WiFi and hot spot connection can not be applied at same time. Disconnect WiFi and connect Ethernet while using hot spot function.

## 3.5 Sound and notification

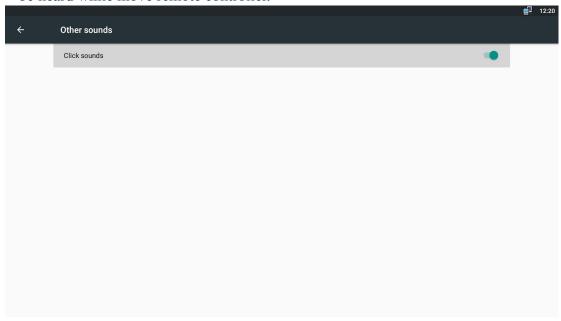
#### 3.5.1 Sound

Increase or decrease sound volumes

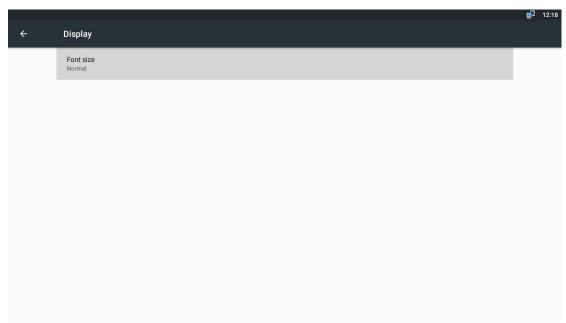


#### 3.5.2 Other Sounds

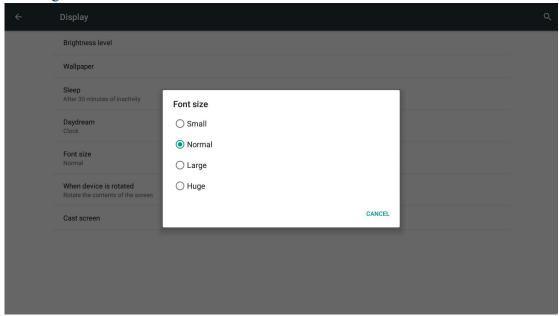
Choose Other sounds, you can set Click sounds , if enable Click sounds, sound will be heard while move remote controller.



# 3.6 Display

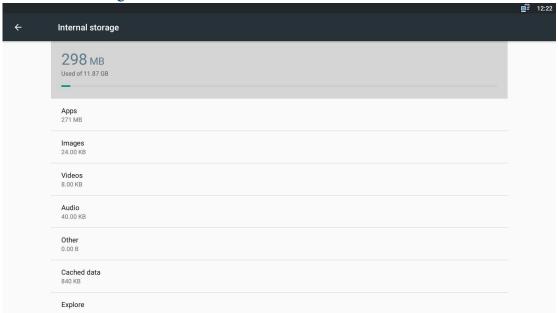


Change the font size of OSD



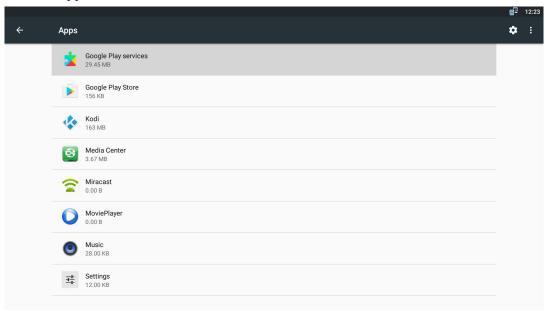
# 3.7 Storage and USB

Shows the storage used of the OS and SD card.



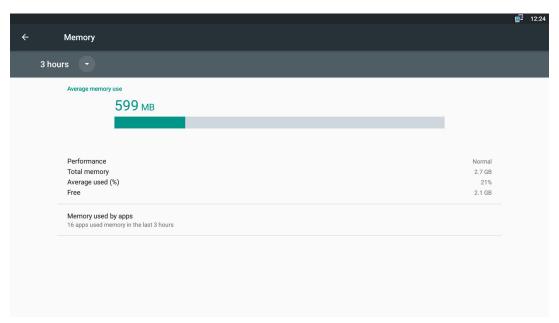
# **3.8 Apps**

List all apps installed.

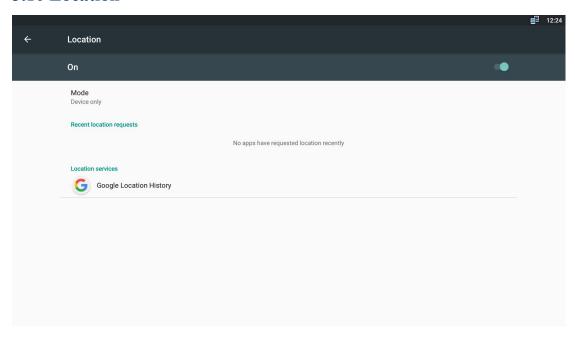


You can choose an application and force to shut down the app, uninstall the app, clear user data, move to SD card and clear cache data.

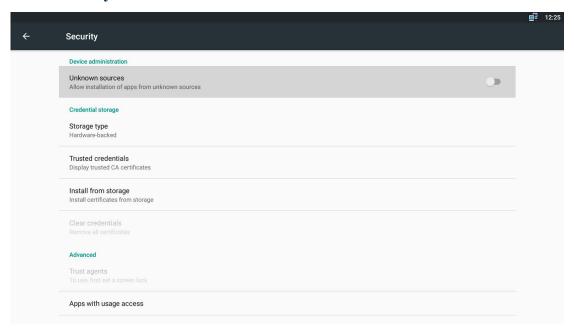
# 3.9 Memory



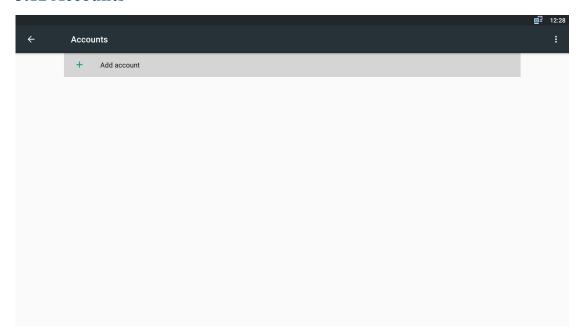
# 3.10 Location



# 3.11 Security



# 3.12 Accounts

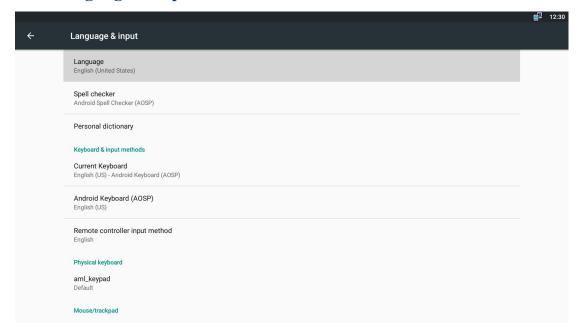




# 3.13 Google



# 3.14 Language & input



Change OSD language and input method.

The default input method is android standard keyboard.

If you are using our IR remote control, enter into "Default" option and switch to remote controller input method.

#### **3.15 Reset**



#### Factory data rest:

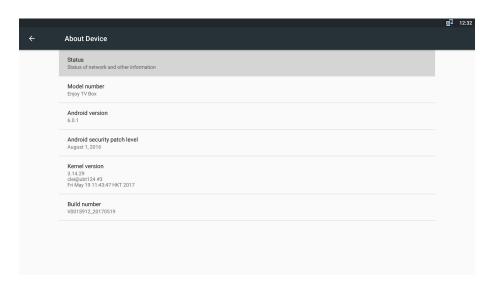
You can reset all the settings and apps to factory default.

Note: You might want to backup important data before resetting the box. Once you choose to rest to factory default, all data/apps will be deleted.

#### 3.16 Date time



# 3.17 About device



# 4. Apps Install & Uninstall

On ATV1960, you can install apps from Android Market over the Internet or other sources, such as other online sources, the internal storage and the USB storage device and SD card that you have mounted onto ATV1960.

You also can manage apps on ATV1960 and SD card, install/uninstall apps, stop running apps, or select other options.

# 5. Firmware Update

You can download newest firmware from Geniatech Official website: <a href="https://www.geniatech.com">www.geniatech.com</a>

# 6. Trouble Shooting/FAQ

#### 6.1 No Picture

Refer to the TV user manual for how to select the correct video input channel.

#### 6.2 USB Content cannot be read

- . The format of USB storage device is not supported
- . The supported memory size is 33G maximum.
- . Make sure that this player supports these files.

## 6.3 Remote Controller cannot respond quickly to the pressing of keys

Make sure that batteries have enough power.

#### 6.4 The firmware updating is not complete after a long time

If you update the firmware over the online service, it may take a long time to download the firmware update files from the server. To save your time, update the firmware through the SD card.

# 7. Repairs

If you contact us to repair your player, an administration fee may be charged if either:

An engineer is called out to your home at your request and there is no defect in the product.

You bring the unit to a repair center and there is no defect in the product.

We will provide you with the amount of the administration fee before we make a home visit or begin any work on your player.

We recommend you read this manual throughly, search for a solution on line at <a href="https://www.geniatech.com">www.geniatech.com</a>, or contact Geniatech Customer Care before seeking to repair your player.

## 8. Specification

CPU Octa Core ARM Cortex-A53 CPU up to @ 2.0GHz

GPU Mali-T820MP3 GPU @ 750MHz+(DVFS)

RAM 3G DDR4 ROM 16G EMMC

HDD 2.5" Internal HDD OS Android 6.0 OS

Optional DOLBY

USB USB2.0 x2

HDMI V2.0a

DC Input 5.0V-3A

SD Slot Max: 33G

Video Output HDMI/CVBS

Audio Output HDMI/CVBS

IR receiver Remote controller

LAN RJ45 10/100/1000M Ethernet interface

WiFi IEEE 802.11 B/G/N AC 2.4G (5.8G Optional)

BT Optional

Audio Decoder Low power Media CPU with DSP audio processing

Supports MP3,AAC,WMA,RM,FLAC,Ogg and programmable with 7.1/6.0

down-mixing

Video/Picture VP9-10 Profile-2 up to 4Kx2K@60fps

Decoder H.265 HEVC MP-10@L5.1 up to 4Kx2K@60fps

H.264 AVC HP@L5.1 up to 4Kx2K@30fps

H.264 MVC up to 1080P @60fps

MPEG-4 ASP@L5 up to 1080P@60fps (ISO-14496)

WMV/VC-1 SP/MP/AP up to 1080P@60fps

AVS-P16(AVS+) /AVS-P2 JiZhun Profile up to 1080P@60fps

MPEG-2 MP/HL up to 1080P@60fps (ISO-13818) MPEG-1 MP/HL up to 1080P@60fps (ISO-11172)

RealVideo 8/9/10 up to 1080P@60fps

Multiple language and multiple format sub-title video support

MJPEG and JPEG unlimited pixel resolution decoding (ISO/IEC-10918)

Supports JPEG thumbnail, scaling, rotation and transition effects

Supports \*.mkv,\*.wmv,\*.mpg, \*.mpeg, \*.dat, \*.avi, \*.mov, \*.iso, \*.mp4, \*.rm and

\*.jpg file formats

Size 176x114x33mm

Net Weight 234g

# 9. Trademark Notice



The terms HDMI and HDMI High-Definition Multimedia Interface, and the HDMI Logo are trademarks or registered trademarks of HDMI Licensing LLC in United States and other countries.